### **Computer Hardware Training (Hardware+)**

### (Covers all the course contents of CompTIA A+)

After competition of the Computer Hardware+ training candidate can able to appear for CompTIA A+ Certification.

[International Certification (1) CompTIA A+ 220-801] [International Certification (2) CompTIA A+ 220-802]

### What is CompTIA?

A non-profitable trade association named CompTIA (The Computing Technology Industry Association) was created in 1982.

CompTIA is the leader which provides "VENDOR-NEUTRAL IT CERTIFICATIONS" in the world.

### What is CompTIA A+?

CompTIA A+ certification is starting point for career in IT which is industry standard for computer support technicians. The international, vendor-neutral certification proves competence in areas such as installation, preventative maintenance, networking, security and troubleshooting. CompTIA A+ certified technicians also have excellent customer service and communication skills to work with clients.

CompTIA A+ is part of the certification track for corporations such as Microsoft, Hewlett-Packard, Cisco and Novell. Other technology companies, including CompuCom and Ricoh, have made CompTIA A+ certification mandatory for their service technicians.

For CompTIA A+ certification you must pass two international exams;

CompTIA A+ 220-801	Covers the fundamentals of computer technology, installation and configuration of PCs, laptops and related hardware, and basic networking.
CompTIA A+ 220-802	Covers the skills required to install and configure PC operating systems, as well as configuring common features (e.g. network connectivity and email) for mobile operating systems Android and Apple iOS.

### CompTIA A+ Logo usage information;



Successfully completion of two certification exams; candidate is authorized to use CompTIA A+ logo on resume and visiting cards etc.

"CompTIA A+" and Logo are proprietary of CompTIA; for more information visit CompTIA web site.

### Why Computer Hardware training from Bascom Bridge?

Bascom Bridge established in the year 1999 for IT education and having all types of equipment related to Computer Hardware training. During the training 100% practical will be covered and after completion of the training candidate can appear for CompTIA A+ international certification.

Passing ratio of CompTIA A+ international examination is almost 100% of our students for last 15 years. After completion of Computer Hardware training on various devices, we also provide international exam practice session for those students and professionals who are keen to get CompTIA A+ certification with no extra cost.

Bascom Bridge does assist for the placement of Computer Hardware students. Our placement department tied up with various organizations for better placement.

Bascom Bridge is providing customized training on Computer Hardware to individual and corporate professionals.

More than 25,000 candidates have taken Computer Hardware training and Bascom Bridge is seeing their successful growth in their respective fields.

For more details about Bascom Bridge; please refer **Company Profile**.

### **Prerequisites**

#### **NONE**

#### **Course Duration**

70 hours

### After completion of Computer CompTIA A+, candidate will able to work as;

- Technical support specialist
- Field service technician
- IT support technician
- IT support administrator
- IT support specialist

#### **Next Suggested Course;**

#### **Networking Essential (Equivalent to CompTIA Network+)**

#### CompTIA A+ Learning options;

- Instructor-led class room training (Monday to Friday, every day 90 minutes)
- Instructor-led class room training (Weekend training,6 to 8 hours a day )
- Boot Camp
- Customize training as per learner requirement
- Training at learner's location(with setup OR Bascom Bridge's setup)
- Self-paced training through e-learning tutorials

#### Note:

• Computer Practical Lab with 24X7 technical support

#### **Course Content**

#### Personal Computers Basics (1 Hour)

- Working with PC
- System and identify computer components

### Identification of PC Devices (1 Hour)

- Input Devices
- Output Devices
- System Unit
- Mass storage Devices
- Peripheral Connectors

### Configure and apply BIOS settings (2 Hour)

- What is Bios
- BIOS component information
- BIOS configurations
- Configuration booting sequence of devices

# **Operating System (20 Hours)**

- What is operating system
- Function of operating system
- File system and system file of operating system
- Configuration and installation of operating systems;
  - o Dos
  - o Windows 95
  - o Windows 98
  - o Windows XP
  - Windows Server 2003
  - Windows Vista
  - o Windows 7
  - o Windows 8
  - o Windows Server 2008
  - o Windows Server 2012
  - o Red Hat Linux 4
  - o Red Hat Linux 5
  - Backtrack
  - Ubuntu
- Dual configuration of Operating System
- Utility of all Operating System
- Configure Ghost of Operating System
- Troubleshooting of Operating System
  - Missing boot loader file
  - o How to break administrator password
  - Install all types of software
  - o How to make bootable cd and pen drive

#### I/O Ports (2 Hours)

- RS 232C Standard Interface
- System Resource Settings
- Connectors
- Common Problems and T/S
- Features of USB
- USB Connectors

- Working of USB
- Devices Supported by USB
- Devices Supported by USB

# Motherboard (4 Hours)

- Physical Form Factors
- Motherboard components
- System chipset and Controller
- CMOS Settings
- Power on self-test
- System resources
- Practice of CMOS setting
- PC Bus
- ISA Bus
- MCA Bus
- EISA Bus
- VESA Bus
- PCI Bus
- AGP
- AMR and CMR

## Memory (6 Hours)

- Classification of Memory
- Memory Specification
- Random Access Memory
- Dynamic Ram(DRAM)
- Types of DRAM
  - o DDR
  - o DDR2
  - o DDR3
- DRAM packages and Memory Sockets
- Static RAM and its types
- Read Only Memory
- types of ROM
- Cache Memory
- Identify Laptop Ram

### **Microprocessors (6 Hours)**

- Microprocessors
- Logic Gates
- Number System
- System Bus
- 8085 Microprocessor
- Pentium Processor
- Processor Generations
- Pentium MMX and Pentium PRO Processors
- Pentium II Processors
- Pentium Xeon Processors
- Celeron Processors
- Pentium III Processors
- Pentium IV Processors
- Core 2 Dual & Dual core
- I3 i5 i7
- AMD Processors
- Processor Identification
- Processor Technologies

- Choosing Installing and Troubleshooting Processors
- Choosing a CPU
- Installing a CPU
- Trouble shooting a CPU

### **Input Devices (1 Hour)**

- Keyboard
  - Layouts of Keyboard
  - Keyboard Interfaces
  - Working of Keyboard
  - Keyboard Switches
  - Keyboard Terms
  - o Keyboard Troubleshooting
  - o Software Issues Related to the Keyboard
- Mouse
- Classification of Mouse
- Different Mouse Interfaces
- o Configuring of Mouse
- o Cleaning a Mouse
- Errors and Troubleshooting
- Scanner Introduction
- Touch Screen

### Hard Disk (5 Hours)

- Types Of Hard Disk
  - o IDE
  - SATA
  - o SCSI
  - o USB
- Features of HDD
- Geometry of Hard Drive
- Hard Disk Drive Components
- Hard Disk Drive Interface
- Data Organization in Hard Disk
- Data Read and write Operation
- Data recording Technique
- Sector Transfer Mode
- Hard Disk Drive Configuration
- Hard Disk Drive setup
- File System
- Sector Organization
- Disk Maintenance Utilities
- Common errors and troubleshooting
- Practical of HDD
- SCSI Features
- SCSI Standards and Types
- SCSI Interface Components
- SCSI cables
- Termination in SCSI
- SCSI Signaling
- SCSI Configuration

# Redundant Array of Inexpensive Disks (RAID) (2 Hours)

- RAID 0 Stripping Without Parity
- RAID 1
- RAID 2

- RAID 3 Stripping With Parity
- RAID 4
- RAID 5

### **Compact Disc Rom (2 Hours)**

- Features of CD Rom
- Data Read and Write Operations
- Compact Disc Formats
- CD Rom Drive Components
- Interface Connectors
- CD Rom Drive Specifications
- Digital Video/Versatile Disks(DVD)
- Practical of CDROM

## **Display Adapters (2 Hours)**

- Display Modes
- Video Adapter Specification
- Bus Interface
- Monitor Specifications
- LCD Monitors
- Comparison between LCD and CRT

# **Power Supply (1 Hour)**

- Classification of Power Supplies
- Switch mode Power Supply
- Output DC Voltages
- Power Technology
- ATX Power connector
- Line Conditioners
- Testing ATX Power supply
- Need for UPS
- UPS
- Types of UPS
- Specification of UPS

## **Printers (5 Hours)**

- Printer Classification
- Printer Specification
- Dot Matrix Printer
- Working of Dot Matrix Printers
- Control Panel of Dot Matrix Printers
- DMP Troubleshooting
- Practical of Dot Matrix Printers
- Types of Inkjet Printer
- Parts of inkjet Printer
- Technologies in inkjet Printer
- Inkjet Printer Consumables
- Characteristics of Laser Printer
- Components of Laser Printer
- Working of Laser Printer
- Data Communication in Laser Printer
- Laser Printer Consumables
- Environmental Issues and Troubleshooting

#### Assembling PC (5 Hours)

- Materials Required For Assembling
- Precautions for Assembling and Disassembling the PC
- Assembling Procedure
- Disassembling a PC
- Practice on Assembling and Disassembling a PC
- Practice on Assembling and Disassembling a PC

# **Networking (5 Hours)**

- Advantage of Network
- Computer Network Models
- Network Topologies
- Network Hardware
- Protocols
- Installing and configuring NIC
- Internet

### **CompTIA A+ Acronyms**

#### Introduction

The following is a list of acronyms which appear on the CompTIA A+ exams. Candidates are encouraged to review the complete list and attain a working knowledge of all listed acronyms as a part of a comprehensive exam preparation program.

## ACRONYM SPELLED OUT

AC alternating current ACL access control list ACPI advanced configuration power interface ACT activity ADSL asymmetrical digital subscriber line AGP accelerated graphics port AHCI Advanced host controller interface
ACPI advanced configuration power interface ACT activity ADSL asymmetrical digital subscriber line AGP accelerated graphics port
ACT activity ADSL asymmetrical digital subscriber line AGP accelerated graphics port
ADSL asymmetrical digital subscriber line AGP accelerated graphics port
AGP accelerated graphics port
AGP accelerated graphics port
AHCI Advanced host controller interface
AMD advanced micro devices
AP Access point
APIPA automatic private internet protocol addressing
APM advanced power management
ARP address resolution protocol
ASR automated system recovery
ATA advanced technology attachment
ATAPI advanced technology attachment packet interface
ATM asynchronous transfer mode
ATX advanced technology extended
A/V Audio Video
BIOS basic input/output system
BNC Bayonet-Neill-Concelman or British Naval Connector
BTX balanced technology extended
CAPTCHA Completely Automated Public Turing Test To Tell Computers & Humans
Apart
CCFL Cold Cathode Fluorescent Lamp
CD compact disc
CD-ROM compact disc-read-only memory
CD-RW compact disc-rewritable
CDFS compact disc file system
CFS Central File System, Common File System, Command File System
CIFS Common Internet File System

CMOS complementary metal-oxide semiconductor
CNR Communications and Networking Riser
COMx communication port (x=port number)

CPU central processing unit

CRIMM Continuity Rambus Inline Memory Mode

CRT cathode-ray tube

DAC discretionary access control

DB-25 serial communications D-shell connector, 25 pins

DB-9 9 pin D shell connector

DC direct current

DDOS distributed denial of service

DDR double data-rate

DDR RAM double data-rate random access memory

DDR SDRAM double data-rate synchronous dynamic random access memory

DFS distributed file system

DHCP dynamic host configuration protocol

DIMM dual inline memory module
DIN Deutsche Industrie Norm
DIP dual inline package
DLT digital linear tape
DLP digital light processing
DMA direct memory access
DMZ demilitarized zone

DNS domain name service or domain name server

DOS denial of service

DRAM dynamic random access memory

DSL digital subscriber line

DVD digital video disc or digital versatile disc
DVD-RAM digital video disc-random access memory
DVD-ROM digital video disc-read only memory

DVD-R digital video disc-recordable
DVD-RW digital video disc-rewritable
DVI digital visual interface
ECC error correction code
ECP extended capabilities port

EEPROM electrically erasable programmable read-only memory

EFS encrypting file system

EIDE enhanced integrated drive electronics

EMI electromagnetic interference EMP electromagnetic pulse

EPROM erasable programmable read-only memory

EPP enhanced parallel port ERD emergency repair disk ESD electrostatic discharge

EVGA extended video graphics adapter/array

EVDO evolution data optimized or evolution data only

FAT file allocation table

FAT12 12-bit file allocation table FAT16 16-bit file allocation table FAT32 32-bit file allocation table

FDD floppy disk drive

Fn Function (referring to the function key on a laptop)

FPM fast page-mode
FRU field replaceable unit
FSB Front Side Bus
FTP file transfer protocol

FQDN fully qualified domain name

Gb gigabit GB gigabyte

GDI graphics device interface

GHz gigahertz

GUI graphical user interface GPS global positioning system

GSM global system for mobile communications

HAL hardware abstraction layer
HAV Hardware Assisted Virtualization
HCL hardware compatibility list

HDD hard disk drive

HDMI high definition media interface
HPFS high performance file system
HTML hypertext mark-up language

HTPC Home theatre PC

HTTP hypertext transfer protocol

HTTPS hypertext transfer protocol over secure sockets layer

I/O input/output

ICMP internet control message protocol ICR intelligent character recognition IDE integrated drive electronics IDS Intrusion Detection System

IEEE Institute of Electrical and Electronics Engineers

IIS Internet Information Services IMAP internet mail access protocol

IP internet protocol

IPCONFIG internet protocol configuration IPP internet printing protocol IPSEC internet protocol security

IR infrared

IrDA Infrared Data Association

IRQ interrupt request

ISA industry standard architecture
ISDN integrated services digital network
ISO Industry Standards Organization

ISP internet service provider JBOD just a bunch of disks

Kb kilobit

KB Kilobyte or knowledge base

LAN local area network
LBA logical block addressing
LC Lucent connector
LCD liquid crystal display

LDAP lightweight directory access protocol

LED light emitting diode

Li-on lithium-ion

LPD/LPR line printer daemon / line printer remote

LPT line printer terminal LVD low voltage differential

MAC media access control / mandatory access control MAPI messaging application programming interface media access unit, media attachment unit

Mb megabit MB megabyte

MBR master boot record

MBSA Microsoft Baseline Security Analyzer

MCA Micro Channel Architecture
MFD multi-function device
MFP multi-function product

MHz megahertz

MicroDIMM micro dual inline memory module

MIDI musical instrument digital interface MIME multipurpose internet mail extension

MIMO Multiple Input Multiple Output MMC Microsoft management console

MMX multimedia extensions

MP3 Moving Picture Experts Group Layer 3 Audio

MP4 Moving Picture Experts Group Layer 4

MPEG Moving Picture Experts Group

MSCONFIG Microsoft configuration
MSDS material safety data sheet
MUI multilingual user interface
NAC network access control
NAS network-attached storage
NAT network address translation

NetBIOS networked basic input/output system

NetBEUI networked basic input/output system extended user interface

**NFS** network file system NIC network interface card NiCd nickel cadmium NiMH nickel metal hydride NLX new low-profile extended **NNTP** network news transfer protocol new technology file system NTFS new technology loader NTLDR NTP **Network Time Protocol** OCR optical character recognition

OCR optical character recognition
OEM original equipment manufacturer
OLED Organic Light Emitting Diode

OS operating system
PAN personal area network

PATA parallel advanced technology attachment

PC personal computer

PCI peripheral component interconnect

PCIe peripheral component interconnect express PCIX peripheral component interconnect extended

PCL printer control language

PCMCIA Personal Computer Memory Card International Association

PDA personal digital assistant

PGA pin grid array PGA2 pin grid array 2

PII Personally Identifiable Information PIN personal identification number

PKI public key infrastructure

PnP plug and play

POP3 post office protocol 3

PoS Point of Sale
POST power-on self test

POTS plain old telephone service PPP point-to-point protocol

PPTP point-to-point tunneling protocol

PRI primary rate interface

PROM programmable read-only memory PS/2 personal system/2 connector PSTN public switched telephone network

PSU power supply unit

PVC permanent virtual circuit PXE preboot execution environment

QoS quality of service

RAID redundant array of independent (or inexpensive) discs

**RAM** random access memory RAS remote access service

RDRAM RAMBUS® dynamic random access memory

RDP Remote Desktop Protocol

RF radio frequency

radio frequency interference RFI

RGB red green blue

RIMM RAMBUS® inline memory module RIP routing information protocol RIS remote installation service RISC reduced instruction set computer

R1 registered jack

registered jack function 11 **RJ-11 RJ-45** registered jack function 45 RMA returned materials authorization

ROM read only memory

recommended standard 232 RS-232 RS-232C recommended standard 232

**RTC** real-time clock

SAN storage area network SAS Serial Attached SCSI

SATA serial advanced technology attachment

SC subscription channel SCP secure copy protection

SCSI small computer system interface

SCSI ID small computer system interface identifier

SD card secure digital card

SDRAM synchronous dynamic random access memory

SEC single edge connector SFC system file checker SFF Small Form Factor

synchronous graphics random access memory SGRAM

SIMM single inline memory module

SLI scalable link interface or system level integration or scanline interleave

S.M.A.R.T. self-monitoring, analysis, and reporting technology server message block or small to midsize business SMB

**SMTP** simple mail transfer protocol

simple network management protocol **SNMP** small outline dual inline memory module SoDIMM

small office/home office SOHO

SP service pack SP1 service pack 1 service pack 2 SP2 SP3 service pack 3 SP4 service pack 4

**SPDIF** Sony-Philips digital interface format

SPGA staggered pin grid array SRAM static random access memory

SSH secure shell

SSID service set identifier SSL secure sockets layer

ST straight tip

STP shielded twisted pair SVGA super video graphics array SXGA super extended graphics array

TB terabyte

transmission control protocol TCP

TCP/IP transmission control protocol/internet protocol

TDR time domain reflectometer
TFTP trivial file transfer protocol
TKIP Temporal Key Integrity Protocol

TPM trusted platform module UAC user account control

UART universal asynchronous receiver transmitter

UDF user defined functions or universal disk format or universal data format

UDMA ultra direct memory access
UDP user datagram protocol
UNC universal naming convention
UPS uninterruptible power supply
URL uniform resource locator
USB universal serial bus
USMT user state migration tool

UTP unshielded twisted pair UXGA ultra extended graphics array

VESA Video Electronics Standards Association

VFAT virtual file allocation table VGA video graphics array VM Virtual Machine

VoIP voice over internet protocol VPN virtual private network

VRAM video random access memory

WAN wide area network

WAP wireless application protocol WEP wired equivalent privacy

WIFI wireless fidelity

WINS windows internet name service
WLAN wireless local area network
WPA wireless protected access
WPS WiFi Protected Setup

WUXGA wide ultra-extended graphics array

XGA extended graphics array
ZIF zero-insertion-force
ZIP zigzag inline package

### **Proposed Hardware and Software List**

#### **Equipment**

- iPad tablet
- Android tablet
- Laptop
- Desktop
- Monitors
- SOHO Router/switch
- Access point
- Printer (laser/wireless)
- Power strips
- Surge suppressor
- UPS

### Spare parts/hardware

- Motherboards
- RAM
- Hard drives
- Power supplies

- Video cards
- Sounds cards
- Network cards
- Wireless NICs
- Fans/cooling devices
- CPUs
- Connectors/cables
- Adapters
- Network cables/connectors
- AC adapters
- Optical drives
- Jumpers/screws/stand-offs
- Cases
- Bulk cable
- Maintenance kit

#### **Tools**

- Screw drivers
- Multimeter
- Wire cutters
- Punchdown tool
- Crimper
- Power supply tester
- Cable stripper
- POST cards
- Standard technician toolkit
- ESD strap

### **Software**

- Operating system disks (Win XP, Vista, and Win 7)
- Antivirus software
- Virtualization software
- Anti-malware
- Driver software
- Anti-spyware